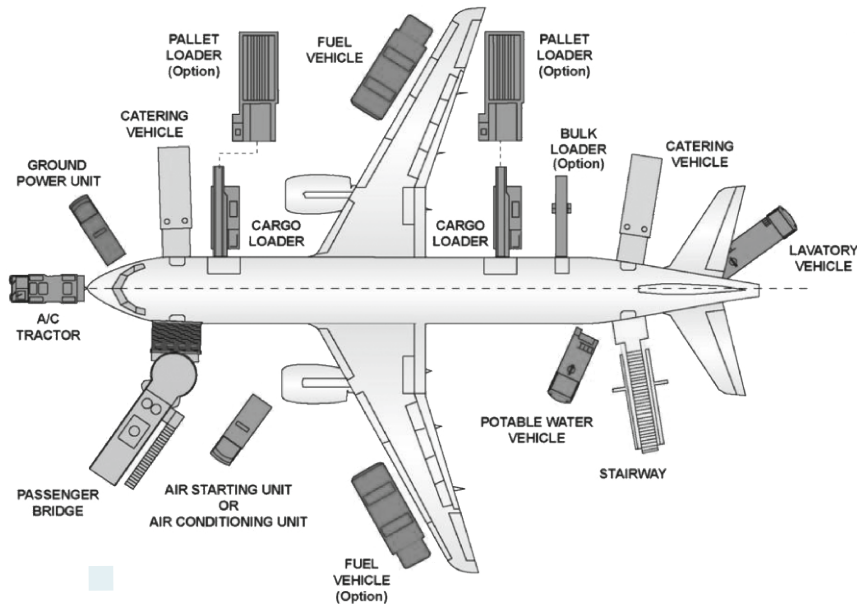


TURNAROUND COORDINATION



The aim of this course is to ensure full compliance with the international regulations (ICAO, EASA, etc) as well with the National Authorities.

This course is addressed to aircraft dispatchers (TCO). Pending on local arrangements this course can target the Gate Managers and Passengers Services SPV. At the end the students will be able to understand and describe the coordination activity in order to achieve a safe and secure turnaround.

Syllabus

- Concept of "Managing a safe turnaround"
- Communication principles / effective communication
- Coordination of all activities during the ground time (PTS - Precision Time Schedule)
- Activities before aircraft landing
- Activities after aircraft departure
- Coordination in case of abnormal situations / disruptions
- Conflict management
- Associated documents (SLA – Service Level Agreement)

Course duration: 1 day / 8 hours

Contact: office@aeroas.ro