



# HUMAN FACTORS



*The aim of this course is to ensure full compliance with the international regulations (ICAO, EASA, etc) as well with the National Authorities.*

*At the end of this course the participants will be able to understand how human behavior can influence the day-to-day activities.*

*Target group: all staff involved in operational activities especially those interacting directly with the aircraft, flight crews and passengers. Recommended to all employees.*

## Syllabus

- Human errors – typology
- Main components of safety concept
- Safety culture
- Human performance – limiting factors
- Human behavior – habits
- Promotion and development of “good habits” – behavior risk improvement
- Case study

**Course duration:** 1day / 6 – 8 hours

**Contact:** [office@aeroas.ro](mailto:office@aeroas.ro)